

The OSM Exhibitor Hub is where exhibitors can update their **company profile** for the online exhibitor list and mobile app as well as access **registration**, **hotel reservations**, the **Exhibitor Services Manual (ESM)**, **crucial forms**, and **show details**.

STEP ONE – LOG INTO THE OSM EXHIBITOR HUB

1. Go to <https://osm26.smallworldlabs.com>
2. Click the Exhibitor Login button
3. To setup a new password for your account, click on the “Forgot Password/First Time Login” link
NOTE: If you are also the primary contact for AGU25, you can use the same email and password to gain access to OSM26, and skip actions 4 and 5. In addition, only the contacts submitted with your OSM26 exhibit booth contract have access to the OSM Exhibitor Hub.

Login

Email

Password

☐ Remember My Login

[Forgot Password/First Time Login](#)

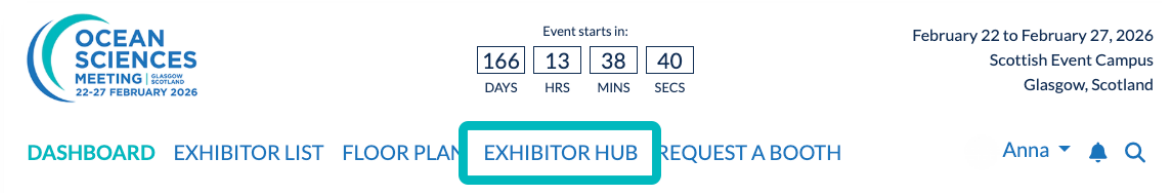
Forgot Password/First Time Login

Email

4. Enter your email address into the field, click “Submit,” and look for an email from “Events IdP” at noreply@personifyauth.com in your inbox.

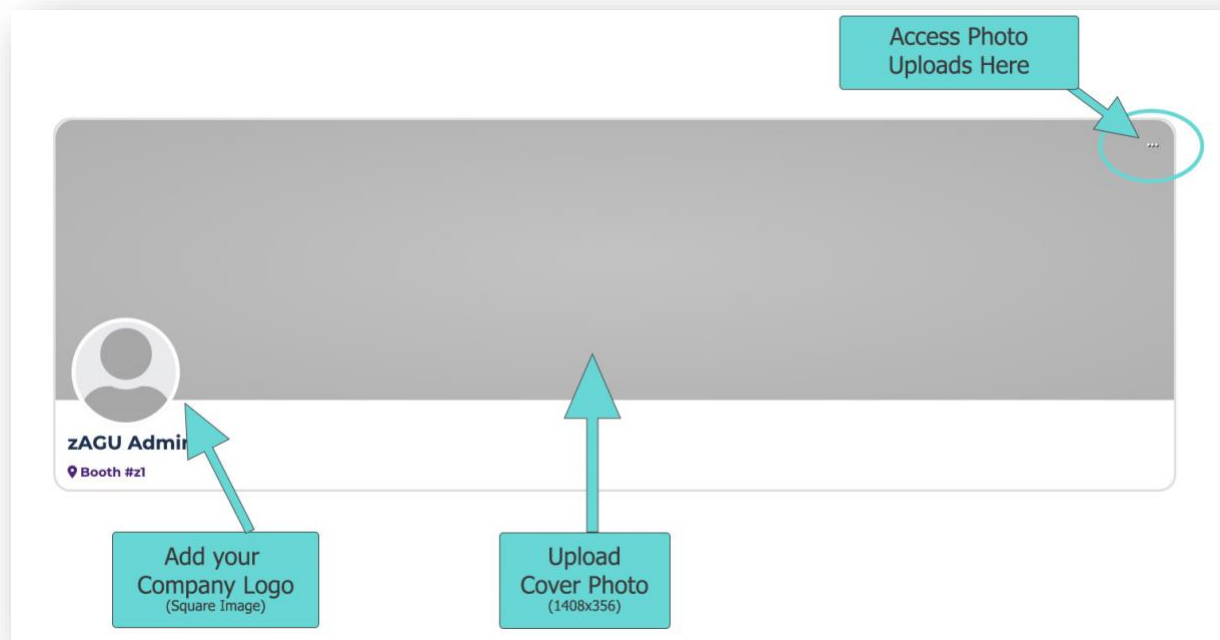
If you don't see the email, please check your spam/junk folder.

- Click the reset password link in the email and the system will take you back to the login page to sign in.
- Once logged in, you will see the OSM Exhibitor Hub menu option at the top of the site:

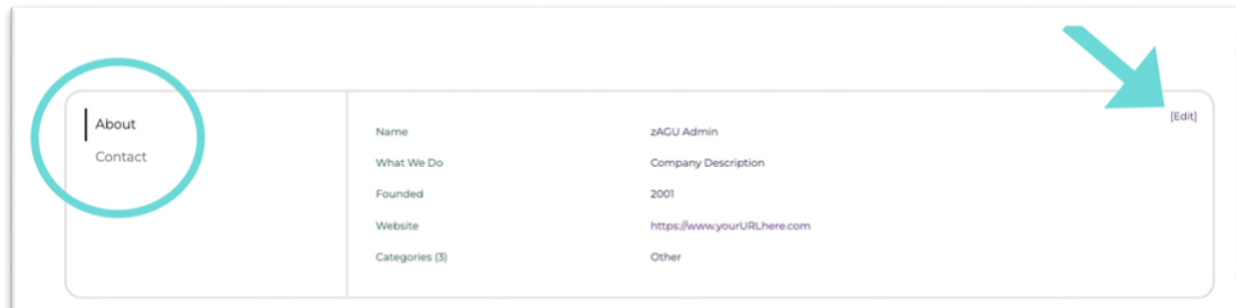


STEP TWO – COMPLETE YOUR COMPANY PROFILE

- Add images:** Click on the three dots in the top-right corner of your image area to add imagery to your profile.
Recommended graphic sizes include:
 - Cover Photo: 1408x356px
 - Logo: 400x400px
 - Featured Photo: 400x400px



- Update your Company Details, Description, select up to three Product Categories, and add links to your social media channels.
- Update information in the “About” and “Contact” sections so attendees can learn more about your organization.



HINT: Don't forget to click the "Save" button after you edit each section!

Lastly, to print your invoice or make a payment, access your account at the top of the OSM Exhibitor Hub.

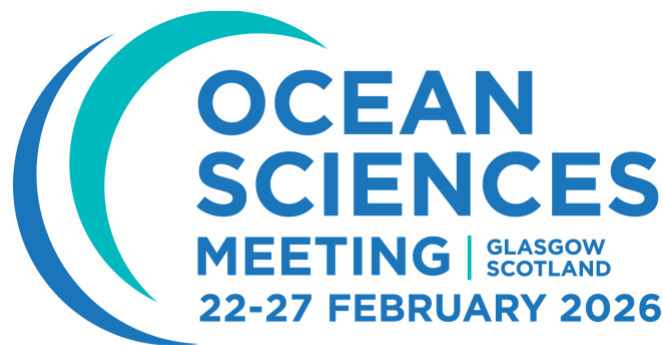
MY ACCOUNT

Print a copy of your account statement, see when the next payment is due or make a payment through the website.

CONGRATULATIONS!

**OSM26 ATTENDEES CAN NOW FIND AND LEARN ABOUT
YOUR ORGANIZATION IN THE EXHIBITOR HUB.**

**FOR QUESTIONS OR ASSISTANCE, PLEASE EMAIL
OSMEXHIBITS@TAFFYEVENTS.COM.**



AGU ADVANCING
EARTH AND
SPACE SCIENCES

• **ASLO** Association for the Sciences of
Limnology and Oceanography

•  **THE
OCEANOGRAPHY
SOCIETY**